

Service Rules

Canoochee EMC

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P.O. Box 487, 342 East Brazell St., Reidsville, GA 30453
(800) 342-0134 Fax (912) 557-4396
www.canoocheeemc.com

Office Hours

Monday-Thursday

8:00 a.m. to 5:30 p.m.

Friday

8:00 a.m. to 5:00 p.m.

Branch Offices

Highway 196 West
Hinesville, GA 31313

Highway 280 East
Pembroke, GA 31321

Outages and Emergencies
CALL 1-800-342-0134

Members like you run your Cooperative through a board of directors elected by the members at the annual meeting. Your board normally meets once a month. They review all activities of your Cooperative, attend training sessions to improve their abilities and meet with other boards to undertake joint ventures which we cannot do individually because of size. The board establishes the basic policies under which we operate. The policies and operational details are carried out by the Chief Executive Officer and staff.

WHAT IS YOUR COOPERATIVE?

Each rural electric system in Georgia is chartered and incorporated under the laws of the State of Georgia as a not for profit corporation. Each rural electric system is wholly owned and controlled by the members it serves. Your rural electric cooperative is a separate, business-managed, tax-paying, member-owned utility lawfully operating within the framework of private enterprise.

WHAT IS RUS?

The Rural Utilities Service (RUS) is a federal agency, established by the Congress, which makes loans to finance the construction of generating plants and electric transmission and distribution lines to furnish electric energy to people in rural areas.

WHY A COOPERATIVE?

Cooperatives are usually formed to satisfy a need which the members cannot satisfy by themselves, and no other organization is willing or able to satisfy. Your rural electric system was organized as a cooperative to serve rural areas that would not have been served by a commercial power company. The non-profit operation of rural electrics and the availability of low-cost, long-term loans from the RUS make it possible to extend service to rural areas.

RELIABLE ELECTRIC SERVICE

RELIABLE ELECTRIC SERVICE is a very high priority at Canoochee Electric Membership Corporation. However, acts of nature prevent guaranteeing continuous, uninterrupted service.

Should your power go off...

Follow these easy steps to report the outage:

- First, check your circuit breaker or fuse panel. (Note: Manufactured housing units have a main breaker outside the home in addition to the distribution panel inside the home.)
- If you find there is no problem with the wiring, you should next check with your neighbors to determine if they are also without power.
- View and report outages through www.canoocheemc.com or through Canoochee's mobile App.
- Call Canoochee EMC to report a power outage. Dispatchers are on duty to help you.

HELP IS ONLY A PHONE CALL AWAY

Telephone 1-800-342-0134

Be sure to give the following information when your call is answered:

- Your name, as it appears on your electric statement
- Your telephone number
- Where you live (location and address)
- A brief description of the trouble

CANOCHEE ELECTRIC MEMBERSHIP CORPORATION

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100 Electric Service Availability

101 Application for Membership

Any person, firm, association, corporation, or public body shall make written application for membership at the headquarters, any branch office, or online through our website, www.canoocheemc.com, and pay a membership fee together with any service security deposit or fee that may be required by the Cooperative. In this application, the member shall agree to purchase from the Cooperative all electric energy used on premises, except for member owned resources on the property, and to be bound by the Cooperative's Certificate of Incorporation and Bylaws and all rules, regulations and rate schedules established pursuant thereto, and pay the minimum monthly bill stated in the application or, in the event of a written contract for service, the minimum set forth in said contract. Upon termination of membership, the membership fee will be refunded or applied against any unpaid balance owed the Cooperative.

102 Service Security Deposit

A service security deposit shall be collected in advance of connecting any service with respect to which the Cooperative determines that such deposit is needed to assure payment of the power bill.

At any time, Canoochee EMC reserves the right to require a deposit or increase an existing deposit to fully protect our member's interest. If an account becomes past due, delinquent or disconnected for non-pay, the deposit requirement may be increased.

In determining the amount of such deposits, the Cooperative will give careful regard to the following factors:

- A. Type of service involved;
- B. Risk involved in a new business enterprise;

- C. The credit rating of the member;
- D. History of connects, disconnects, and reconnects at the involved premises or for the involved member; and
- E. Any other factor having a realistic bearing on the member's financial dependability.

Deposits shall be refunded, without interest solely at the Cooperative's discretion with respect to the following items:

- A. As provided for a written contract service; or
- B. Upon such other conditions as may be established by the Cooperative with respect to service risks of similar character.
- C. In any event, the deposit shall be refunded, without interest, upon termination of the service; less any amounts the member may owe the Cooperative.

200 General Extension Policy

201 Permanent Residences

A permanent residence is one which has a freshwater well and a state approved septic tank or is connected to a municipal water and sewer system.

A. Single Residence Overhead

- **Primary to the Residence:** The first 1,000' of line extension onto the member's property will be provided at no cost. Aid in Construction (AIC) for single phase line extensions over 1,000' onto the member's property will be charged for the distance exceeding 1,000'. The entire AIC shall be paid before construction begins.
- **Service to the Residence:** Transformer, secondary, secondary pole (when required), and/or service will be provided to permanent residences at no cost.

B. Single Residence Underground

- Primary to the Residence: When single phase underground primary extensions are required the member must pay an AIC for the entire length of the underground extension. The AIC must be paid before construction begins. If the member is requesting temporary service, whenever possible, the cost of the permanent service will be included with the cost of the primary extension.
- Service to the Residence: Underground services will be provided at a cost.

C. Residences in Subdivisions Overhead

- Primary into Subdivision: Overhead primary will be provided in subdivisions at no cost to the developer, provided the length of the primary extension, onto private property, does not exceed 1,000' per lot. When the primary extension, onto private property, exceeds 1,000' per lot, there will be a cost for any excess footage.
- Service to Individual Lots: The single residence policy (201A) applies to members on individual lots.

D. Residences in Subdivisions Underground

- Primary into Subdivisions: Underground primary will be installed at a cost per lot. The AIC for underground primary extensions shall be paid before construction begins.
- Services into Subdivisions: Underground services will be installed at a cost. The underground service AIC shall be paid as services are installed to each individual lot.

202 Public Buildings and Churches

A. Overhead Primary:

- Single Phase: The first 1,000' of line extension onto private property will be provided at no cost to the member. Aid in Construction (AIC) for single phase line

extensions over 1,000' onto private property will be provided at a cost for distance exceeding 1,000'. The entire AIC shall be paid before construction begins.

- Three Phase: The first 1,000' of line extension onto private property will be provided at no cost to the member. Aid in Construction (AIC) for three phase line extensions over 1,000' onto private property will be provided at a cost for distance exceeding 1,000'. The entire AIC shall be paid before construction begins

B. Overhead Service: Transformer, secondary, secondary pole (when required), and/or service will be provided at no cost.

C. Underground Primary

- Single Phase: When single phase underground primary extensions are required, the member must pay an AIC for the entire length of the underground extension. The AIC must be paid before construction begins.
- Three Phase: When three phase underground primary extensions are required, the member must pay an AIC for the entire length of the underground extension. The AIC must be paid before construction begins.

D. Underground Service

- Single Phase: Single phase underground services will be provided at a cost.
- Three Phase: The Cooperative does not install three phase underground service cable. It is the responsibility of the member to install entrance cable from the Cooperative's meter location to the switchgear. Three phase underground services will be connected at a cost.

203 Commercial, Industrial, and Industrial Parks

Contact the Cooperative for specifics.

204 Temporary Services

- A. Overhead Temporary Services: Unless the member expects to take permanent service from the Cooperative at the location of the temporary service, the temporary service location must be within 100' of an existing Cooperative line. The member will be responsible for any cost associated with installing and removing any temporary facilities other than a simple overhead service. This cost must be paid in advance.
- B. Underground Temporary Services: Underground temporary will be available only under certain circumstances. Contact the Cooperative for specifics.

205 Seasonal Establishments

Supplemental farm loads, barns, workshops, pumps, irrigation, etc.

- A. Overhead: Single or Three Phase: One span of secondary, a secondary pole, and service will be provided at no charge. On jobs requiring additional construction, job costs in excess of 5 times the estimated annual billing will be billed to the consumer and paid before construction begins. Additional secondary poles will be added for a cost.
- B. Underground:
- Single Phase: An underground service will be provided for a cost. On jobs requiring construction in addition to the above, job costs in excess of five times the estimated annual billing will be billed to the consumer and paid before construction begins.
 - Three Phase: Job costs in excess of five times the estimated annual billing will be billed to the consumer and paid before construction begins. A minimum fee will apply to all underground services.

Note: The Cooperative does not install three phase underground service cable. It is the responsibility of the member to install entrance cable from the Cooperative's meter location to the switchgear. Three phase underground services will be connected at a cost.

206 Overhead to Underground Conversions

A. Services:

- Single Phase Services and Secondary will be converted from overhead to underground for a fee.
- Three Phase Services and Secondary will not be converted from overhead to underground by the Cooperative. The member may request the Cooperative remove its three phase overhead service or secondary, and the member may install their own three phase underground service. The Cooperative will perform this removal at no cost to the member; however, additional charges may be incurred as a result of new metering requirements. See part 208 below for additional information.

B. Primary:

- Single Phase Primary and Three Phase Primary will be converted from overhead to underground for a cost.
- Expansion:

Additional revenue will be considered on overhead to underground conversions where the conversion is a part of a greater expansion project. If the conversion is requested for the expansion of an existing service, the estimated billing for a 60 month period will be subtracted from the member's AIC. A minimum fee will apply to all overhead to underground conversions.

207 Pole/Line Relocations and Road Projects

A. Primary Poles: The Cooperative may relocate its facilities for the total estimated cost of construction due prior to the start of construction.

B. Secondary Poles: The Cooperative may relocate a secondary pole or a Security Yard Light (SYL) pole for the fee of a new pole.

C. Underground: The Cooperative may relocate its facilities for the total estimated cost of construction due prior to the start of construction.

Note: The Cooperative will NOT dispatch a crew to an area specifically to relocate a pole even though the fee has been paid. The job will be constructed at the Cooperative's convenience. If the relocation is required for expansion of an existing service, the estimated increase in billing of a 60 month period will be subtracted from the member's AIC.

D. Road Projects

Contact the Cooperative for specifics.

208 Metering

A. New Services

- **Equipment Provided by The Cooperative:** The Cooperative will furnish the equipment required to meter the load. The member will be responsible for the difference in cost of the metering equipment deemed necessary by the Cooperative and the metering equipment requested by the member.

Example: A member desires a 400A meter base when a 200A would be sufficient. The member pays the difference between a 400A meter base plus meter and a 200A meter base plus meter.

- Location of Overhead Meters: The preferred meter location will generally be on the end of the building that is closest to the point of origin of the service. Members will be charged a fee for setting a secondary pole to accommodate the location of a meter base other than the preferred meter location as designated by the Cooperative.
- Location of Underground Meters: The preferred meter location will generally be on the end of the building that is closest to the point of origin of the service. Members will be charged a fee for additional service length required to accommodate the location of the meter base other than the preferred meter location as designated by the Cooperative.

B. Existing Services

- Load Increase: If a member increases load to the point where the existing meter equipment is not sufficient, the Cooperative will provide sufficient metering at no cost to the member.
- Customer Convenience: In cases where the member wishes to make changes to the service that are not brought on by an increase in load, the Cooperative will provide the necessary metering at full cost to the member.
- Current Specifications: Any meter installation that complied with the specifications required at the time of its installation will be deemed satisfactory, unless it poses a safety hazard. When an existing meter installation does not comply with current specifications and it is disconnected, for any reason, it shall be brought up to current specifications before being reconnected.

C. Transformer Rated Meters: Electric service construction performed beyond transformer rated meter installations will be the responsibility of the member. In certain circumstances

the Cooperative may construct or maintain facilities beyond the meter at the expense of the member.

Example: A member wishes to add a generator to the service supplying chicken houses. The Cooperative would have to install new metering equipment and make changes to the service wire supplying the chicken houses. All labor and material involved would be billed to the member since the existing service was sufficient to serve the load and no new revenue is being generated. If the existing service used self-contained meters the member will be responsible for the cost of by-passing the existing meters.

209 Outdoor Lights

- A. Security Yard Lights (Personal SYL): The Cooperative will provide a SYL on an existing pole with an existing voltage supply, no more than one span away, for no charge. Additional construction will require an Aid in Construction (AIC) to be paid in advance.
- B. Street Lights (Governmental): The Cooperative will provide street lights on existing poles with an existing voltage supply, no more than one span away, for no cost. Additional construction will require an AIC to be paid in advance.
- C. Parking Lot Lighting: The Cooperative will provide lights on existing poles in parking lots for no AIC. In cases where additional construction is required for the installation of parking lot lighting, the member will be responsible for fees. This applies to underground parking lot lights as well as overhead.
- D. Underground Lighting (non parking lots): The Cooperative will provide a post top fixture on a 20' fiberglass pole at no cost. Underground conductor and additional construction will be provided for a fee. There will be no fee when the trench for lighting cable is shared with a trench provided by the Cooperative for other underground facilities.

Note: When a developer requests street lights to be installed that will become the responsibility of a city, county, or other agency, a written agreement is required from that agency acknowledging the monthly rate and the number of fixtures.

210 Refunds

A. Aid in Construction (AIC) by footage: Refunds will be given to members who paid an AIC based on footage when the line that incurred the cost, is used to serve another member within 5 years of the construction date of the original line, provided the member has received continuous service and is in good financial standing at that location. The refund will be calculated by figuring a new AIC based on the footage from the point of the new service and subtracting that amount from the original AIC. It is the responsibility of the member to apply for any refund they may be entitled to.

B. Aid in Construction by Revenue: Refunds will be given to members who paid an AIC based on revenue when the actual annual revenue exceeds the estimated annual revenue used to calculate the AIC after 24 months, provided the member has received continuous service and is in good financial standing at that location. The refund will be calculated by updating the estimated annual revenue with the average actual annual revenue for the first 24 months of service and re-calculating the AIC. It is the responsibility of the member to apply for any refund they may be entitled to.

300 Service Connections, Member Wiring and Member Equipment

301 Service Connections

The wiring and electrical equipment in or upon the premises of the member to the point of service cut-in must have the approval of the constituted authority of the local government agency, or any other constituted authority, if any, and must conform to or exceed the

requirements of the National Electric Code, the Service Rules and Regulations of the Cooperative and any other lawfully applicable standards before it can be connected to the system. After said approval has been obtained, a minimum of one business day's notice shall be required to ensure connection of service. Services requiring construction or improvements to existing facilities will be scheduled on an individual basis. Unless approved before installation, the meter bases furnished by the Cooperative must be used. The location of the service cut-in shall be determined by agreement with a representative of the Cooperative and must conform to the Cooperative's Service Rules and Regulations. The member shall provide suitable means of supporting service wires to his building which will provide the minimum ground clearance over driveways and other obstructions as provided by the National Electrical Safety Code. The Cooperative shall not be required to build without cost to the applicant more service line than is necessary to reach the cut-in point as agreed to by the Cooperative.

The Cooperative's responsibility of installation and/or maintenance of facilities shall not extend beyond the point of attachment to the member's building, central distribution point pole, or meter loop.

A member may have multiple number of service connections under one membership. Members desiring additional service connection shall make application for each such desired service connection and shall pay for each additional service the applicable fees and deposits required by the Cooperative to assure payment of the power bill.

302 General Wiring Requirements

Each member shall cause all premises receiving electric service pursuant to his membership to become wired in accordance with the requirements of the National Electrical Code. Each member shall be responsible for and shall indemnify the Cooperative and any

other person against injury, loss, or damage resulting from any defect and/or improper use of maintenance of such premises and all wiring and apparatus connected thereto or used thereon.

303 Member Equipment

A. Electric Motors

- The Cooperative should always be consulted on motor installations other than motors used in normal home appliances.
- It is characteristic of most electric motors to draw a heavy momentary current when starting, resulting in many cases in variations of the voltage supplied to the other members who receive service from the same circuits or transformers. The Cooperative shall require the member to limit when necessary the amount of starting current which may be drawn by a motor.
- All motors should be provided with devices that will protect the motor against overload and short circuit as defined in the National Electrical Code. All three-phase motors shall have overload devices on each of the three-phase wires to insure proper protection for the motor.
- The direction of phase rotation and the continuity of all three-phase current are guarded against accidental or temporary change in phase rotation or phase failure; therefore, motors shall be equipped with suitable protection against such reversal or phase failure.

B. Member Owned Generating Equipment

- Where auxiliary or cogeneration is installed by the member to provide emergency power, parallel operation of the member's generating equipment with the Cooperative's system will not be allowed. A double throw switch must be used to

prevent possible injury to Cooperative workers by making it impossible for power to be fed back into the main line from the emergency generator.

- Parallel operation of the member's generating equipment with the Cooperative's system will not be allowed except where expressly granted by written contract and approved suitable automatic protective equipment and appropriate metering devices are utilized.

C. Electric Welders and Miscellaneous Devices

- Members desiring to operate electric welders or other devices with high inrush or fluctuating currents must supply the Cooperative with information regarding the electrical characteristics of the equipment. Service will not be provided to equipment which adversely affects the Cooperative's equipment or the service to other members. The Cooperative should be consulted before the purchase or installation of such equipment.

D. Member Responsibility for Protective Devices

- All protective devices required by these service rules or any other authority having jurisdiction shall be provided by the member and at the member's sole expense.
- The Cooperative shall not be liable for damages caused by an Act of God or failure of the Cooperative's equipment beyond its control.

304 Power Factor Corrections

The maintenance of high power factor is of primary importance in the economic operation and maintenance of the distribution system. Under-loaded motors contribute largely to the creation of a low power factor unfavorable to both the Cooperative and the member.

Where the overall power factor of the member's load is less than 90% lagging, the Cooperative may require the member to install at their own expense, equipment to correct the power factor. The Cooperative reserves the right to measure the power factor at any time.

305 Phase Load Balance

When multi-phase service is furnished, the member will at all times maintain a reasonable balance of load between the phases.

400 Member Rate Classification

401 Rate Schedule Availability

The classes of service are defined as set forth in the Cooperative's published rate schedules. The Cooperative will determine the class of service according to the applicability and type of service published in the rate schedules.

402 Filing of Rate Schedules

A copy of the Cooperative's applicable retail rates shall be on file at the Georgia Public Service Commission and can be obtained upon request.

500 Metering

501 Electric Meters

All electric meters shall be installed in accordance with the Cooperative's specifications and as nearly as possible at eye level. Upon receipt of the application for service, a representative of the Cooperative will, upon request, survey the premises to be served and locate the meter center at the most mutually convenient and satisfactory location.

The Cooperative will generally furnish the meter equipment required to accurately measure the member's consumption. All meters shall be placed ahead of all switches and fuses unless otherwise agreed to by the Cooperative.

The member shall be liable and hold harmless the Cooperative from any damage resulting from connected electrical loads caused by installation and/or reconnection of meters. The member shall be responsible for the proper disconnection of all electrical loads when requesting the installation and/or reconnection of meters.

502 Meter Reading

Meters will be read on a monthly basis, on a pre-arranged schedule. Billing statements will be prepared following the reading and distributed accordingly.

503 Incorrect Reading of Meter

Corrections shall be made whenever meters are incorrectly read. The correct reading shall be ascertained whenever possible, and the bills will be recalculated as nearly as possible to reflect the correct energy use.

504 Meter Error

If a meter malfunctions, the member will be billed on estimated consumption, which will be based on the previous energy use of the member. Consideration will be given to consumption on months immediately preceding, consumption in similar periods of other years, comparative usage and sizes of connected loads, and other relevant facts.

505 Meter Tests

Upon request, the Cooperative will test the accuracy of a member's meter upon the member paying a meter-test fee for a single-phase meter. If the meter is found to be more than

2% (plus or minus) in error, the fee shall be refunded to the member's account, and the member's bill will be adjusted for not more than the three months immediately preceding the test. Metering errors discovered by the Cooperative's testing will be corrected for the prior three months when over-billing has occurred; under-billed accounts due to metering errors will be correctly billed in the future.

506 Meter Tampering

All meter bases and associated equipment are the property of the Cooperative. It shall be the member's responsibility to maintain the integrity of the meter at all times.

Meter tampering, damaging a meter, breaking the seal, attaching any wire device, or using any other method which may permit the flow of unmetered or unauthorized electric current to a member's premises is a violation of State Law, the Cooperative's Bylaws and Service Rules and Regulations.

Evidence of meter tampering shall result in a meter tampering fee to the member for the first offense and an increased charge for any subsequent offense and additionally may result in prosecution under applicable law, and discontinuation of service.

600 Billing

601 Billing and Payment of Bills

All members, except those utilizing prepay, shall be billed monthly. Bills are due and payable in full upon receipt of the bill by the member. If payment is not received by the next meter reading date, service shall be subject to disconnection without further notice. Payment of bills may be made by mail, online, automated phone system, through our mobile app or in person at the Cooperative's offices or to any authorized collection agency. Payments will not be accepted in the field. Failure to receive a monthly billing statement does not relieve the

member from obligation. It shall be the member's responsibility to check all the charges on the bill. If the member is charged for any services not received, the cooperative shall adjust the charges for up to three months. Furthermore, if the member is receiving services for which they are not being billed, the cooperative will adjust their bill for up to three months.

Past due accounts will require a late fee if payment has not been received within approximately two working days before the next meter reading date. The late fee will be the greater of either a \$15.00 minimum or 10% of the total billed amount plus arrears.

A handling charge will be added to the face amount of any check which is not honored by the bank. Furthermore, if any member has two or more checks returned within any six month period, the Cooperative reserves the right to refuse future payments by check.

In the event a payment extension is granted beyond the cutoff date, a payment extension fee will be added to pay the cost of administrative services.

602 Disconnect for Failure to Pay and Reconnection Fee

All members whose service has been disconnected for failure to pay their bills in accordance with the provisions of Section 601 shall be required to pay a reconnection fee. Each time a postpaid account is disconnected for non-payment, the member will be required to make an additional deposit unless the account has reached the maximum deposit. Members utilizing the post pay option can avoid additional deposit amounts by transferring to the prepayment option. Furthermore, there will be no reconnects, whatsoever, after 8:00 p.m. and an increased reconnect fee will be required for any reconNECTIONS on weekends or holidays which will be done between 8:00 a.m. and 5:00 p.m. only.

603 Other Reasons for Disconnection or Reconnection

A. Services may be disconnected immediately and without notice for the following reasons:

- Discovery of meter tampering. Violators are subject to prosecution.
- Diversion of electric currents.
- Use of power for unlawful reasons.
- Discovery of a condition determined by the Cooperative to be hazardous.
- Returned check
- Failure to allow reasonable access to Cooperative property.

B. Electric service will be reconnected in the above cases under the following conditions:

- Correction of infraction.
- Payment of any non-metered current plus a meter tampering fee if applicable.
- Payment of a reconnection fee.
- Member must agree to comply with reasonable requirements to protect the Cooperative against further infractions.
- Service paid in full and returned check fee paid.

604 Extension of Credit

The Cooperative may deviate from its policy of cut-offs for delinquent bills in accordance with the following standards:

- A. The member clearly establishes that their failure to pay the bill was due to a Cooperative mistake.
- B. The Cooperative may, at its discretion, in the event of undue hardship and in which acceptable arrangements are made for payment, grant additional time for paying a bill.

In the event a payment extension is granted beyond the cutoff date, a payment extension fee will be added to pay the cost of administrative services.

700 Prepay Service

701 Billing and Payment

“Prepay Service” is electric service provided in accordance with the Cooperative’s Residential Service Rate Schedule. Members receiving prepay electric service shall pay in advance for the consumption of electricity and self-manage the amount and timing of payments in order to maintain continuous electric service (if desired). If payments are not made as permitted by these rules before the member’s prepaid balance is depleted, electric service will be subject to immediate and automatic suspension. Monthly fees as set forth in the Rate Schedule and/or Schedule of Fees shall apply.

Prepay members consent to receive all notices regarding billing, account balance, service suspension, service disconnection and other communications electronically through the method(s) chosen by the prepay member from the following options: e-mail, mobile phone text message (SMS) and automated “Push” notifications. Failure to receive any communication does not release the member from its obligation to the Cooperative. The Prepay member is responsible for providing the Cooperative with correct contact information and for notifying the Cooperative in advance of any changes in contact method(s). Prepay Service account balances are available online at www.canoocheemc.com, by telephone, mobile phone app, and may be obtained in person at the Cooperative’s office during office hours.

702 Collection, Suspension for Zero Balance, Termination & Reconnection

The Cooperative has the ability to read all meters electronically and remotely on a daily basis. Upon reading the meter, the prepay member’s power consumption is calculated based upon the applicable Rate Schedule and a corresponding dollar amount is deducted from the

prepay member's balance. When a prepay balance reaches zero or becomes negative, the electric service to the prepay member will be subject to automatic suspension, except in compelling circumstances or as otherwise provided by Cooperative policy. If service continues for any reason, a negative balance will accrue and be payable prior to reconnection. Service may remain suspended for up to seven days (or more, if termination of membership and service is deferred due to a holiday or other reason), and the prepay member shall remain a member and may reinstate electric service by making a payment sufficient to bring the prepay member's account balance to the minimum balance required, including applicable reconnection fees. A prepay member whose service has been automatically suspended for seven or more days is subject to termination of electric service and membership, and all rights associated therewith. After termination of electric service and membership, any request for reconnection shall be treated as a new application for service and all fees applicable to new services shall apply.

800 Easements, Right of Access and Cooperative Property

801 Easements

Each member shall, upon being requested to do so by the Cooperative, execute and deliver to the Cooperative grants of easement or rights-of-way over, on, and under such lands owned by the member, and in accordance with such reasonable terms and conditions, as the Cooperative shall require for the furnishing of utility service to the member.

802 Right of Access and Cooperative Property

The Cooperative's identified employees shall have the right of access to all members' premises at all reasonable times for the purposes of reading meters, testing, repairing, removing, maintaining, or exchanging any or all equipment and facilities, which are the

property of the Cooperative. Failure to allow reasonable access will subject account to disconnection.

803 Right of Way Clearing and Maintenance

The Cooperative will initially clear and maintain a 30-foot right-of-way by mechanical, chemical means or otherwise, to the degree the Cooperative deems necessary. This includes all structures, trees, limbs, shrubbery, and any vegetation which may grow into the electrical line. The Cooperative reserves the right to cut and remove any tree or trees outside the right-of-way area which, in the opinion of the Cooperative, constitutes a hazard or may endanger the safe and proper operation of the maintenance of the electric system. A “danger” tree is defined as any tree whose height plus five feet is equal to, or greater than, the distance from the base of the tree to a point on the ground directly beneath the nearest portion of the aligned electric system. The Cooperative, at its discretion, may cut and leave any such vegetation within the easement area.

900 Member Withdrawal

901 General Conditions for Member Withdrawal

A member in good standing may voluntarily withdraw from membership upon compliance with the generally applicable conditions set forth in the following:

- A. Payment of any and all amounts due the Cooperative, and cessation of any non-compliance with membership obligations; all as of the effective date of withdrawal; and either:
- Removal to other premises not furnished service by the Cooperative; or
 - Ceasing to use any central station electric service whatsoever at any of the premises to which such service has been furnished by the Cooperative pursuant to membership.

B. Upon such withdrawal, the member shall be entitled to a refund of the membership fee and security deposit(s) then held by the Cooperative. If the resulting credit balance is less than \$5, and remains unclaimed for a period of 12 months, then the member waives his rights to such funds and these funds shall be remitted to the state.